

A Message From the Trumbull County Board of DD

We want to inform you of our efforts to maintain the highest quality of service while navigating the COVID-19 (Coronavirus) outbreak.

As the situation continues to unfold, we have made the decision to transition most of our staff to working remotely and thus reducing the risk of spread of infection. Effective today, March 17, 2020, all Service and Support Administrators and Early Intervention staff will be working remotely. SSA's and EI staff will be available by email and will respond to voicemails left on their office extensions or cell phone throughout the day.

In addition, we are suspending person-to-person visits, unless absolutely necessary, and are transitioning to an online or telephone method. This should cause little to no loss to your supports. You will access these meetings through your smartphone or mobile device, desktop computer, or even telephone.

If you are unable to reach your SSA or Early Intervention staff member, please call the Trumbull County Board's main office at 330-652-9800. We will have staff available to answer your call during our normal business hours of 8:00 AM – 4:00 PM.

As a reminder, please continue to contact Help Network at 330-747-2696 or 211 to report incidents as you would normally.

We must continue to base our decisions on the fact that we serve a vulnerable population that requires access to our services and supports. We will do everything in our power to ensure those supports will remain intact. This transition of employees to working remotely should not have a major impact on the quality of support you receive from the Board.

The bottom line is that we are here for you. Our services will continue to be the same quality as before. Our meetings and methods will change, but this does not have any effect on the services we provide to the community.

We will continue to keep you informed via e-mail, on our website, and on social media. Thank you for your patience and understanding.

